## **JOB DESCRIPTION**

JOB TITLE: WAREHOUSE OPERATIVE

NAME OF JOB HOLDER:

REPORTING TO: OPERATIONS TEAM LEADER

PRIMARY RESPONSIBILITIES: To be responsible for the completion of general

warehousing duties in an efficient and competent

manner in line with Company policy and

procedure.

## **SUMMARY OF DUTIES AND RESPONSIBILITIES:**

- 1. To ensure the health, safety and welfare of self and others affected by your acts and omissions. Working in a safe manner in accordance with Company policy and procedure, reporting incidents, accidents, near misses and unsafe conditions and making suggestions for improvement.
- 2. To ensure that Company warehouse procedures are executed accurately and effectively to ensure that stock integrity and customer service is maintained and improved. Including but not limited to:
  - a. Goods receipt
  - b. Put away
  - c. Stock relocation
  - d. Replenishment
  - e. Order picking
  - f. Order checking / packing
  - g. Loading
  - h. Order despatch
  - i. Returns management
  - j. Stock checking
- 3. To quickly and accurately serve trade counter and collection customers providing a friendly, helpful service
- 4. Use of Counter balance and Reach Rider Operated Lift Trucks in a safe and competent manner in line with Company policy and procedures
- 5. To maintain and improve housekeeping and hygiene in accordance with Company policy and procedure by completion of hygiene and facilities management tasks as directed
- 6. To identify and suggest improvements to processes, procedures and reporting utilised within or generated by Operations

## 7. Any other reasonable duties as required

Signed for and on behalf of Merton Group UK Limited.	Signed by employee – confirming that employee is in agreement with details as laid out in this job description and will carry out duties and responsibilities at all times.
Name:	Name:
Date:	Date: